

# Business Planner

# YOUR SHORTCUT TO 'YES'

# Your North Peace Business Planner

As an owner and shareholder in North Peace, you already have a different kind of relationship with your financial institution. That makes business banking here different too:

- we keep financing decisions local and accountable
- your character, track record and business plan matter
- we'd rather lend support than make stipulations

In short, we keep it personal because you take your business personally.

So instead of pressing you into a grid full of blanks in a yea-or-nay mathematical formula, let's take a few minutes to create a living profile of your business and financial scenario. Our experience with businesses of all sorts has taught us helpful questions to ask, and how your answers can help move the financing process along efficiently.

This is a concise way you can get a head start on a financing strategy for your business. Fill in this planner and we'll get to 'yes' faster, simpler, together.

# YOUR BUSINESS PROFILE 1.1 You and Your Business 1.2 Your Business Environment 1.3 Marketing and Sales 1.4 Your Operations **REAL BUSINESS IS ABOUT REAL PEOPLE 2.1** Your Experience Counts 2.2 Personal Financial Profile 2.3 Descriptions of Assets, Liabilities and Income YOUR BUSINESS' FINANCIAL PROFILE **3.1** Business Financial Statement 3.2 Business Income Statement 3.2A Business Expense Calculation 3.3 Cash Flow Forecast



Tell us what got you into business. A great idea, an open opportunity, the chance to make a difference, financial rewards for your family, the appeal of making your own decisions. Whatever your reasons, we know they run deep. This section will help your credit union representative understand your business, not just your numbers. Let's start with a profile of your venture: the whos, whats, whens, wheres and whys. Tell us about your core idea, who you are, the people around you, the market you're after, the world as you see it. All of the following questions may not be applicable for all businesses. It'll help us come up with the right financing solutions to support what's important to you.

## 1.1 YOU AND YOUR BUSINESS

THE BASICS			
REGISTERED BUSINESS NAME			
BUSINESS OPERATING NAME			
BUSINESS ADDRESS			
MAILING ADDRESS			
TELEPHONE		FACSIMILE	
CELLULAR			
EMAIL			
WEBSITE			
DATE ESTABLISHED		CURRENT OWNERSHIP SINCE	
Form of Business (choose one)			
Corporation	Sole Proprietorship	Co-operative	Incorporated Association
Partnership	Society	Other	
Industry Sector (choose one)			
Retail	Service		
Manufacturing	Franchise	Other	
Current Financial Institution(s)			
OWNERSHIP			
OWNER'S LEGAL NAME			
BUSINESS LEGAL NAME			
TITLE			% OWNERSHIP
Business Involvement		Full-time	Part-time

YOUR PROFESSIONAL SUPPORT
ACCOUNTING
NAME
ADDRESS
TELEPHONE FACSIMILE
EMAIL
FISCAL YEAR END
Date of most recent formal accountant-prepared financial statements or corporate income tax return.
Latest interim statements (if applicable)
LAWYERS
NAME ADDRESS
ADDRESS  TELEPHONE
TELEPHONE FACSIMILE  EMAIL
1.2 YOUR BUSINESS ENVIRONMENT
OVERVIEW: WHAT YOUR BUSINESS OFFERS
What is your product or service? How will it be made?
Where will you obtain raw materials?
How will the demand for your product or service evolve or change?

Will you rely on skilled or unskilled labour? If skilled, where and how is training and accreditation obtained?
What are the sources of your labour?
YOUR SUPPLIERS: WHO ARE YOU WORKING WITH?
Which industry associations have you joined?  1 NAME
ADDRESS
2 NAME
ADDRESS
3 NAME
ADDRESS
4 NAME
ADDRESS
Have you negotiated terms with these suppliers?
YOUR INDUSTRY: TELL US WHAT YOU SEE
Describe the total size of your industry.
Potential sales
How did you arrive at this total?

Number of customers.
Describe any trends that affect your industry (e.g. seasonal, government regulations)
Has the industry been growing, declining or steady in recent years?
What factors (global or local) have determined the above?
What is the long-term outlook for your industry?
How will this affect your business?
YOUR MARKET: DESCRIBE YOUR TARGETS  Describe your target market.
Estimate the size of this market (gross sales and units or services sold).
How will the demand for your product or service evolve or change?
Describe the type of people that are likely to purchase your product or service.

YOUR PRODUCTS AND SERVICES: HOW YOU'LL DO IT BETTER
What makes your product or service unique (i.e. your competitive advantage)?
What benefits will your customers gain by purchasing your product or service?
Describe the distribution methods (e.g. wholesalers, agents, etc.) that are typically used in your industry.
Describe any trends that affect your industry (e.g. seasonal, government regulations).
Provide a brief description of your skills, knowledge or experience in this industry.
YOUR COMPETITION: WHO ELSE IS OUT THERE?
Who are your direct competitors?
What are their strengths and weaknesses? Compare their service or product to yours.
what are then strengths and weakhesses. Compare then service of product to yours.

What are your weaknesses?		
How do you intend to deal with	these weaknesses?	
YOUR RISK: PLANNING FOR TH	E CHALLENGES	
What risk do you face in produci	ng your product or service?	
Have you chosen a location?		
1.3 MARKETING AND SAI	.ES	
GETTING YOUR WORD OUT		
How will you advertise or promo	te your product?	
Identify the media you will use	and the associated costs (choose those that apply	r).
Newspapers \$	Magazines \$	Other \$
Radio \$	Television \$	
YOUR REACH: HOW WILL YOU F	TIND AND KEEP YOUR CUSTOMERS?	
How will you distribute your pro	duct or service?	
How will customers pay for your	product or service?	

What terms are you prepared to offer your customers (i.e. net 30 days)?
What is your customer service policy (e.g. guarantees, warranties, layaway plans, return policies, etc.)?
YOUR PRICING: WHAT'S RIGHT FOR YOU?
What is your pricing strategy?
How did you arrive at this and why?
How is your competition priced?
1.4 YOUR OPERATIONS
FINANCING AT FIRST GLANCE
What is your pricing strategy?
How did you arrive at this and why?
Do you think there will be a need for large further expenditures in the near future?

What type of financing do you require?	
Operating line of credit/overdraft protection	Equipment loan or lease
Loan for real estate	Credit card(s)
Other	
YOUR LOCATION: WHERE AND HOW MUCH?	
How much space will your business require?	
Have you chosen a location?	
Yes No	
What will this space cost?	
\$	
If you own the premises, what is its market value?	
\$	
Terms?	
Lease Month-to-Month	
What are the advantages / disadvantages of the locatio	n that you have chosen?
Has an appraisal been completed on the property?	
Yes No By who and when?	
Has an environmental inspection (e.g. Level I, II, II) be	een done on the property?
Yes (Please list the firm below.)	No
ENGINEERING FIRM	
ADDRESS	
TELEPHONE	FACSIMILE
EMAIL	

### **EMPLOYEES**

Ple	ease list key employees that will be working with you.
1	NAME
	JOB TITLE
	RESPONSIBILITIES
	QUALIFICATIONS
2	NAME
	JOB TITLE
	RESPONSIBILITIES
	QUALIFICATIONS
3	NAME
	JOB TITLE
	RESPONSIBILITIES
	QUALIFICATIONS
4	NAME
	JOB TITLE
	RESPONSIBILITIES
	QUALIFICATIONS
5	NAME
	JOB TITLE
	RESPONSIBILITIES
	QUALIFICATIONS
6	NAME
	JOB TITLE
	RESPONSIBILITIES
	QUALIFICATIONS
Do	you expect to hire anyone else in the near future?

# REAL BUSINESS IS ABOUT REAL PEOPLE

2.0

Relationship is the difference when you're banking with a credit union. It's more of a partnership, which makes it easier to build together when things are on the upswing, and keep things moving forward when challenges come along. This is why your personal track record, character and commitment count with us, not just the math.

This section will help us get to know the people behind the business. (And shed light on your financial strengths as well.)

# **2.1** YOUR EXPERIENCE COUNTS Name **Education and Qualifications** Applicable Skills and/or Trades **Employment History** Personal Reference(s) TITLE 1 NAME COMPANY **ADDRESS** TELEPHONE 2 NAME TITLE COMPANY **ADDRESS** TELEPHONE TITLE 3 NAME COMPANY ADDRESS TELEPHONE

# 2.2 PERSONAL FINANCIAL PROFILE (Be sure include your spouse's information as well.)

ASSETS	AMOUNT
Cash	\$
Account Balances	
RRSPs	
Home	
Other Real Estate	
Vehicles	
Other Assets (specify)	
Total Assets	\$

LIABILITIES	BALANCE	MINIMUM MONTHLY PAYMENT
Home Mortgage	\$	\$
Mortgage on Other Real Estate		
Personal Loans		
Personal Line of Credit		
Credit Cards		
Other (specify)		
Total Liabilities	\$	
Total Monthly Liabilities	·	\$
Net Worth (Total Assets - Total Liabilities)	\$	•

# 2.3 DESCRIPTIONS OF ASSETS, LIABILITIES AND INCOME

In	vestment portfolio details
1	FINANCIAL INSTITUTION
	HOLDINGS
2	FINANCIAL INSTITUTION
	HOLDINGS
3	FINANCIAL INSTITUTION
	HOLDINGS

# SECTION 2.0 REAL BUSINESS IS ABOUT REAL PEOPLE

Mortgage Details	
FINANCIAL INSTITUTION	
BALANCE OUTSTANDING	REPAYMENT TERMS
MATURITY DATE CURRENT	MARKET VALUE
ORIGINAL PURCHASE DATE AND PRICE	
REGISTERED OWNERS	
Personal Loans and Lines of Credit	
FINANCIAL INSTITUTION	
LIMIT (IF LOC)	
BALANCE OUTSTANDING	REPAYMENT TERMS
SECURITY HELD	
PURPOSE	
Credit Cards and Outstanding Balances on Each	
1 CARD	
LIMIT	
OUTSTANDING BALANCE	
2 CARD	
LIMIT	
OUTSTANDING BALANCE	
3 CARD	
LIMIT	
OUTSTANDING BALANCE	
Have you co-signed or guaranteed any other liabilities?	
Yes (Please describe below.)	No
Do you or your spouse receive income from any sources outside of	the business?
Yes (Please describe from where and how much below.)	No

# SECTION 2.0 REAL BUSINESS IS ABOUT REAL PEOPLE

/es (Please provide details below.)	No	
e there any outstanding legal actions against you	or your engues?	
res (. tease provide details seloni)		

# YOUR BUSINESS' FINANCIAL PROFILE

3.0

We would like to offer guidance on how to maintain a healthy financial picture for your business, including needs and opportunities for financing. By completing this section, you'll create a Business Balance Statement, a Business Income Statement and a Business Cash Flow Forecast.

If you already have financial plans for your operating business, we can start with those – just include your statements with this form. If you're just about to start a new business, you can go straight to the Cash Flow Forecast section for now and feel free to ask your credit union representative if you have questions.

### 3.1 BUSINESS FINANCIAL STATEMENT

A BALANCE SHEET GIVES YOU THE FINANCIAL PICTURE OF YOUR BUSINESS AT ONE POINT IN TIME. IT IS AN INDICATION OF YOUR BUSINESS' ASSETS AND LIABILITIES, AS WELL AS SHAREHOLDER EQUITY – I.E. THE CAPITAL INVESTED INTO YOUR BUSINESS.

	YEAR 20	YEAR 20	YEAR 20	
ASSETS				
<b>Current Assets</b>				
Cash and Equivalent	\$	\$	\$	
Accounts Receivable				
Inventory				
Prepaid Expenses				
Other Assets				
Total Current Assets	\$	\$	\$	
Fixed Assets				
Land and Building	\$	\$	\$	
Equipment				
Minus Depreciation				
Total Fixed Assets	\$	\$	\$	
Intangible Assets				
Good Will	\$	\$	\$	
Patents				
Other				
Total Intangible Assets	\$	\$	\$	
Total Assets	\$	\$	\$	

# SECTION 3.0 | YOUR BUSINESS' FINANCIAL PROFILE

# (continued)

	YEAR 20	YEAR 20	YEAR 20
LIABILITIES & SHAREHOLDER EQUITY			
CURRENT LIABILITIES			
Short-Term Debt	\$	\$	\$
Accounts Payable			
Income Taxes Payable			
Long-Term Debt Due Within One Year			
Other			
Total Current Liabilities	\$	\$	\$
LONG-TERM LIABILITIES			
Long-Term Debt			
Other Liabilities			
Total Long-Term Liabilities	\$	\$	\$
Total Liabilities	\$	\$	\$
SHAREHOLDER EQUITY			
Cash Equity Contribution	\$	\$	\$
Authorized Stock/Share Capital			
Retained Earnings			
Total Shareholders' Equity	\$	\$	\$
Total Liabilities and Shareholder Equity	\$	\$	\$

#### 3.2 BUSINESS INCOME STATEMENT

AN INCOME STATEMENT OUTLINES YOUR REVENUE, EXPENSES AND PROFITS OVER A DEFINED PERIOD. IF YOU ARE IN THE PROCESS OF BEGINNING YOUR BUSINESS, PLEASE ESTIMATE THESE ON A QUARTERLY BASIS. IF YOUR BUSINESS IS ALREADY ESTABLISHED, PLEASE ATTACH INCOME STATEMENTS FOR THE PREVIOUS THREE YEARS, OR ALTERNATIVELY, FILL IN THE STATEMENT BELOW FOR THE PAST THREE YEARS.

	Q1 OR	Q2 OR	Q3 OR	Q4 OR	ANNUAL TOTALS
	YEAR 20	YEAR 20	YEAR 20	YEAR 20	(IF APPLICABLE)
Sales	\$	\$	\$	\$	\$
Minus: Cost of Goods Sold					
Gross Profit Margin	\$	\$	\$	\$	\$
Minus: Selling expenses	\$	\$	\$	\$	\$
Minus: Office Expenses (See Section 3.2A)					
Minus: Payroll Expenses					
Minus: Interest Expenses					
Minus: General Expenses (See Section 3.2A)					
Total Operating Expenses	\$	\$	\$	\$	\$
Operating Profit	\$	\$	\$	\$	\$
Minus: Taxes Payable					
Minus: Owner's Salary/Dividends					
Minus: Depreciation					
Minus: Other					
Subtotal	\$	\$	\$	\$	\$
Net Income	\$	\$	\$	\$	\$

## **3.2A BUSINESS EXPENSE CALCULATION**

USE THIS TABLE TO CALCULATE YOUR OFFICE AND GENERAL EXPENSES REFERRED TO ON THE PREVIOUS PAGE.

	Q1 OR	Q2 OR	Q3 OR	Q4 OR	ANNUAL TOTALS
	YEAR 20	YEAR 20	YEAR 20	YEAR 20	_ (IF APPLICABLE)
OFFICE EXPENSES					
Interest and Bank Charges	\$	\$	\$	\$	\$
Insurance					
Office Rent					
Telephone					
Utilities					
Maintenance					
Office Supplies					
Other					
Total Office	\$	\$	\$	\$	\$
GENERAL EXPENSES					
Accounting and Legal Fees	\$	\$	\$	\$	\$
Advertising and Promotion					
Bad Debts					
Depreciation and Amortization					
EI Expense					
CPP Expense					
WCB Expense					
Distribution Expenses					
Equipment Rentals					
Interest on Long Term Debt					
Materials					
Vehicle Expenses					
Wages					
Total General	\$	\$	\$	\$	\$

#### 3.3 CASH FLOW FORECAST

A CASH FLOW FORECAST SHOWS YOUR ESTIMATED SOURCES OF BUSINESS REVENUE AND YOUR PROJECTED BUSINESS EXPENSES ON A MONTHLY BASIS OVER THE COURSE OF ONE YEAR. IF YOU ARE STARTING A NEW BUSINESS, PLEASE PROJECT THE FOLLOWING INFORMATION FOR THE NEXT 12 MONTHS.

|--|

	1	2	3	4	5	6
CASH RECEIPTS						
From:	\$	\$	\$	\$	\$	\$
From:						
From:						
Sub-Total Cash From Sales	\$	\$	\$	\$	\$	\$
Minus: Current Month	\$	\$	\$	\$	\$	\$
Minus: Previous Month						
Loan Proceeds						
Cash Equity Contribution						
Other Cash Received						
Total Cash Receipts	\$	\$	\$	\$	\$	\$
CASH DISBURSEMENTS						
Inventory Purchase	\$	\$	\$	\$	\$	\$
Fixed Asset Purchase (e.g. Equipment Leases)						
Production Materials						
Rent/Utilities						
Salaries						
Insurance						
Marketing						
Bank Interest						
Principal Portion of Long-Term Debt						
Service Charges						
Taxes						
<u>Other</u>						
Total Cash Disbursements	\$	\$	\$	\$	\$	\$
NET CASH POSITION						
Monthly Surplus (or Deficit)	\$	\$	\$	\$	\$	\$
Cumulative Cash Flow (or Deficit) to Date	\$	\$	\$	\$	\$	\$

(continued) MONTH

	7	8	9	10	11	12	TOTAL
CASH RECEIPTS							
From:	\$	\$	\$	\$	\$	\$	\$
From:							
From:							
Sub-Total Cash From Sales	\$	\$	\$	\$	\$	\$	\$
Minus: Current Month	\$	\$	\$	\$	\$	\$	\$
Minus: Previous Month							
Loan Proceeds							
Cash Equity Contribution							
Other Cash Received							
Total Cash Receipts	\$	\$	\$	\$	\$	\$	\$
CASH DISBURSEMENTS							
Inventory Purchase	\$	\$	\$	\$	\$	\$	\$
Fixed Asset Purchase							
(e.g. Equipment Leases)							
Production Materials							
Rent/Utilities							
Salaries							
Insurance							
Marketing							
Bank Interest							
Principal Portion of Long-Term Debt							
Service Charges							
Taxes							
<u>Other</u>							
Total Cash Disbursements	\$	\$	\$	\$	\$	\$	\$
NET CASH POSITION							
Monthly Surplus (or Deficit)	\$	\$	\$	\$	\$	\$	\$
Cumulative Cash Flow							
(or Deficit) to Date	\$	\$	\$	\$	\$	\$	\$

# SECTION 3.0 YOUR BUSINESS' FINANCIAL PROFILE

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ive years?			

